

Oliver Paipoonge Public Library

Policy Type: Operational	Policy number: OP-03
Policy Title: : Code of Conduct (Public)	Initial Policy Approval Date: 09/29/2021
	Last Review/Revision Date:
	Year of Next Review: 2026

The Library provides free and equitable access to services in a welcoming and supportive environment that is free from discrimination and harassment. The rules set out here are intended to ensure the dignity and safety of the public and the employees, and to maintain the security of Library property without disruption to Library service. The mandate to set such rules is given under the Public Libraries Act, Section 23 (4) , which states that the Board may make rules:

1. For the use of Library services
2. For the exclusion from the Library of persons who behave in a disruptive manner or cause damage to Library property
3. Suspending Library privileges for breaches of the rules
4. Regulating all other matters connected with the management of the Library and Library property

Within this context, our top priority is to ensure a positive experience for our Library users while in the Library. Please:

Be respectful of others:

1. Speak and work at a soft volume.
2. Set your mobile device to vibrate or mute.
3. Follow the Internet Services Policy while using the Internet.
4. Refrain from foul., abusive, or discriminatory language or actions.
5. Respect the sensibilities of others when viewing materials in the Library.
6. Obtain permission from the Library to distribute literature or post materials on Library property. Solicitation is not permitted in the Library.
7. Get permission of people in photos or videos you are taking. Parents or guardians must provide permission for children.
8. Respect others with sensitivities to scents, and limit the use of scented products.
9. Wear proper clothing and footwear.
10. Report disruptive behaviour to an employee.

Be respectful of Library property:

1. Use the Library's materials, computers, equipment and furniture with care.
2. Throw out or recycle your garbage.
3. Keep aisles, corridors and spaces around you clear so that others can easily access them.
4. Park bicycles, scooters and small recreation motorized vehicles outside the Library. Items such as strollers may be brought in if needed or in cases of inclement weather.

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Be safe:

1. Keep your belongings with you as the Library is not responsible for lost items.
2. Leave the building in case of fire, fire drills or other emergencies.
3. Follow the instructions of employees.

Code of Conduct – Exclusion and Appeals

The policy outlines Code of Conduct for the Library. We ask that you respect this Code of Conduct and follow all Library policies. Employees will make every effort to apply these policies in a fair, dignified and consistent manner for the benefit of everyone. Anyone choosing to disrespect the policies of the Library and refusing to modify behaviour will be asked to leave. Employees will inform the person of how they violated the Library's Code of Conduct and will take some of all of these actions: suspension of Library privileges, exclusion from the Library for a specific period of time, exclusion on the basis of the Ontario Trespass to Property Act, cost-recovery charges, and/or prosecution.

A person has a right to appeal a letter of exclusion or extension of and exclusion, in writing, during the period of exclusion.